

Courseware Development & Training Solutions

Training solutions support your products, software applications, business processes and procedures. You may be launching a new software application or product, or you may need to update existing courseware or training material. InfoPros can tailor a solution for your specific needs. We use our instructional design methodology to create a training solution that engages the targeted audience and meets your business objectives.

Analysis

We begin the process by conducting a needs assessment which defines the target audience and identifies learning requirements and course objectives. Our assessment also recognizes the available content and information resources which will help the InfoPros team recommend the course delivery method that best suits your specific needs. This analysis provides clear direction for specific strategies to structure and effectively deliver concepts and material.

Design and Development

Driven by your specific needs, we may recommend an instructor-led, web-based, or a blended learning solution. Once the training approach is defined, our team of instructional designers and training developers create a comprehensive project plan and work with your subject

When you partner with InfoPros, you benefit from the knowledge, experience and resources InfoPros has gained from successfully supporting the diverse training needs of companies like TransUnion, Wells Fargo and Maxwell Technologies.

Results: InfoPros was able to reduce overall US defect rates and increase training comprehension for Maxwell Technologies by creating clear, concise and user friendly job aides and process manuals for their factory employees.

matter experts to create a storyboard that outlines the different training modules. From there we begin crafting the training materials.

"We had an overwhelming amount of information to put into training material. InfoPros, as the training experts, came in and helped us focus on the really important subjects that needed to be taught...They helped us focus on which terminal objectives to teach, and helped us narrow down the important concepts. Feedback from participants in the courses showed that the people taking the course found it to be extremely engaging..."

– The University of California, Davis

Training Approach

InfoPros develops solutions for a wide range of internal and external training needs, such as new product introductions, new employees or training in services or software applications.

Based on the need, a method can be developed:

- Instructor-Led Training
- Distance Learning
- eLearning
- Self-Paced Training
- On-the-Job Training

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